

Menu for the Loyola Credit Union's Automated Response Teller (A.R.T.) 708-216-3432

Before accessing ART, you must know your member number and what types of accounts you have:

- Share (Savings) = 99
- Share Drafts (Checking) = 77
- Vacation Club = 27
- Christmas = 25
- Club Account = 26
- Loan Number = 01, 02, etc.

NOTE: At any time, hit "# #" to return to the main Menu, or "99" to repeat your options.

TO BEGIN

- 1. Enter your member number followed by the "#" key.
- 2. Enter your access code which is the last four digits of your social security number. If you're having problems with this menu, call the Loyola Credit Union at 708-216-4500
- 3. Hit "#" only when prompted.
- 4. Enter the number for the type of transaction you want, followed by the 2-digit action code. Or press "99" for help.

Select Your Transactions from the Menu Below

01 Transaction Menu

- 01 Share to Share Account Transfer
- **02** Share to Loan Account Transfer

02 Balance Inquiry Menu

- 01 Share Draft Account Balance
- **02** Share Account Balance
- **03** Loan Balance
- **04** Certificate Balance
- **05** IRA Balance

03 Draft Inquiry Menu

- **01** Draft Cleared by Date
- **02** Last Draft Deposit
- **03** Drafts Cleared by Number

04 History Menu

- **01** Share Draft Deposits
- **02** Share Account Deposits
- **03** Share Account Withdrawals
- **04** ATM Transactions
- **05** ACH Deposits
- **06** ACH Withdrawals
- 07 Payroll Deposits

05 Dividend and Interest Menu

- 01 Year-to- Date Share Dividends Paid
- 02 Year-to-Date Loan Interest Paid
- 05 Last Share Dividends Paid

06 Rates and Service Hours

- **01** Lobby and Loan Hours
- **03** Voice Response Hours
- **04** Loan Rates
- **05** Share Account Rates
- **06** Draft Account Rates
- 07 Certificate and IRA Rates